



National Australia Bank:

Automating time-consuming manual processes.

"There was no version control and no clear verification that the data was accurate."

Challenges

In 2012, NAB was voted the fifth greenest company in the world by Newsweek.

NAB was committed to reporting their sustainability efforts on a global scale across all their subsidiaries but were doing this using a combination of email and spreadsheets to manage their data.

NAB had two reporting periods - half year and end of year reporting. As a result, twice yearly, they had to review 15 spreadsheets of data for every subsidiary; 165 in total. The spreadsheets contained data for such things as

stationary energy, waste, air travel, paper and water.

Because the business used email and spreadsheets to manage the data, they had no version control and no clear verification that the data was accurate. In addition, corporate knowledge and approvals were not centrally visible, as they were contained emails. The whole process was incredibly difficult for all involved, and the Head of Governance and Risk committed as much as two months of the year to completing this manual process.



Background

National Australia Bank is a financial services organisation with more than 8.5 million customers and 32,000 staff.

The majority of their financial services businesses operate in Australia and New Zealand, with other business located in Asia, the UK, and the US. NAB has branches in Singapore, Hong Kong, Beijing, Shanghai, Tokyo, Osaka, Mumbai, London and New York, as well as representative offices in Jakarta and Hanoi.

Why BraveGen?



Store all information in a centralised place.



Tools for long- and short-term planning.



Information is fully auditable in software.



Complements existing systems.

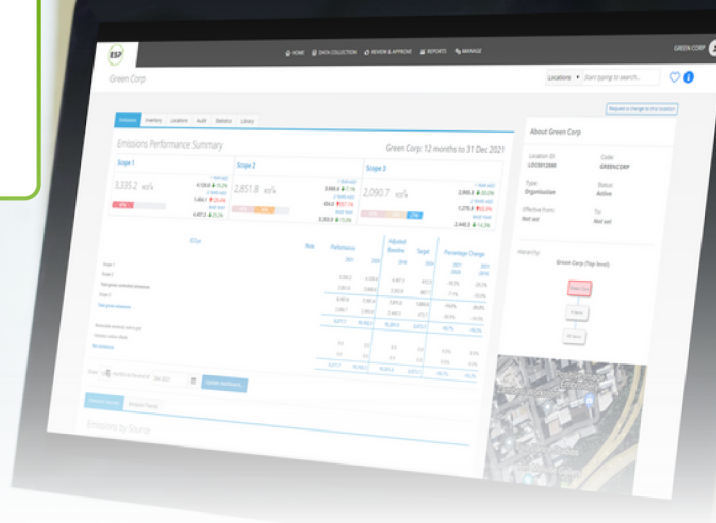


Create reports that include all necessary data.



Regular training to ensure efficient use of the software.

SECTOR /
**MULTI-SITE
RETAIL**



"Using BraveGen has been a positively transformational experience. We have achieved significant time and cost savings and significantly reduced the risk of data errors. This has enabled us to devote more time and resources to managing our environment initiatives."

Rosemary Bissett, Head of Governance and Risk, National Australia Group.

Interesting facts

- NAB uses KPMG to assure their numbers every year, a task that has been significantly streamlined using BraveGen's CSR. Conversations between staff and suppliers and the original data files are all stored with the related data on-screen.
- NAB uses BraveGen's award-winning business intelligence platform to build ad-hoc reports for their global data.
- NAB performs 165 data review globally twice a year involving dozens of people across different companies, countries and time zones.
- Dashboards are emailed to the group approvers during reporting season, showing them the global progress of data collection tasks and data reviews.

Solution

In 2012, the BraveGen team transformed NAB's carbon and sustainability data management and reporting processes.

The first step was to automate the data collection process by using SupplierConnect, the data integration feature of BraveGen's CSR software.

By using SupplierConnect, we were able to collect data directly from suppliers and internal systems, greatly improving throughput reducing data transcription risks.

The initial implementation project took only 6 weeks to complete from the time the project commenced to the time the sustainability team were able to report their global figures to the executive team.

Benefits

- Streamlined data collection.
- Captured corporate knowledge of suppliers and staff to aid reporting processes.
- Single real-time view of aggregated data for global reporting.
- Increased confidence in the accuracy of data.
- Global solution deployed in just 6 weeks to support 11 subsidiaries.



BraveGen

BraveGen helps businesses to integrate sustainability into their business' performance. Our team empowers organisations with our internationally award-winning innovations in carbon accounting software and utility management solutions.

Contact us now to find out more.

www.bravegen.com/contact/